

# General Terms of Sale



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## 1 - Booking Terms

Any person welcomed to the campsite declares to have read these general conditions of sale and undertakes to respect the internal regulations of the campsite available on the campsite site and on request.

The reservation becomes effective only with the agreement of the campsite, after receipt of the deposit, the reservation contract duly completed and signed, or after acceptance of the general conditions of sale when booking online.

No option or reservation can be taken into account without payment of the deposit within a maximum period of 8 days following receipt of the contract, the reservation online or by telephone. An acknowledgment of receipt will be sent to you, non-transferable to a third party. It must be presented on the day of your arrival.

The reservation of a camping pitch or rental is made on a strictly personal basis. Under no circumstances may you sublet or transfer your reservation without the prior consent of the campsite.

### Pitch

The daily package includes for 2 people: the pitch for the tent, caravan or motorhome, access to sanitary facilities and reception facilities. In particular, the following will be charged extra: tourist tax, electricity, additional people, animal(s), etc. The maximum number of people per pitch is 6.

### Rental Accommodation

Rental accommodation is equipped with crockery, bedding (blankets and pillows). You also have reception facilities. The basic package is for 2 to 6 people depending on the type of rental. The campsite reserves the right to refuse access to groups or families arriving with a number of participants greater than the capacity of the rented accommodation.

## 2 - Prices and Taxes

The prices are indicated in euros, including VAT at the current rate. Any change or modification of this rate as well as any change in the taxes applicable to your stay, on the date of invoicing, may be passed on to the price of the products or stays invoiced.

The amount of the tourist tax is applied per night and per person over 18 years old. The tourist tax is not included in the price. The tourist tax is collected by the campsite from customers, then transferred by the campsite to the municipal authorities.

## 3 - Terms of Payment

### Accepted Payment Methods

As a deposit, you can pay for your reservation by the following payment methods: cash, credit card or bank transfer; for the balance, these same methods of payment are accepted as well as holiday vouchers. Please note that due to numerous incidents, payments by bank check are no longer authorized.

### Terms of payment for a pitch

A sum of 80€ is requested, i.e. 60€ of deposit deductible from the amount of the stay + 20€ of non-deductible administrative costs. The balance of the stay is to be paid no later than the day of your arrival.

### Terms of payment for a rental accommodation

For reservations made more than 30 days before the start of the stay, a deposit of 25% of the price of the amount of the services reserved must be paid upon reservation at the campsite, as well as a non-refundable administration fee of €20 (the reservation are offered for the low season). The balance must be paid no later than 30 days before the start date of the stay at the campsite.

For reservations made less than 30 days before the start date of the stay, full payment must be made at the time of booking at the campsite.

## 4 - Changes and Cancellation

Changes to your booking can be made free of charge, subject to availability at the campsite and management agreement. Any stay interrupted or shortened (late arrival, early departure) by you cannot give rise to a refund.

In the event of cancellation by the campsite, except in cases of force majeure, the stay will be fully refunded. However, this cancellation cannot give rise to the payment of damages.

In the event of cancellation by the camper and as compensation for breach of contract. This cancellation must be made in writing to the campsite.

In the event of no-show at the campsite within 24 hours of the start of your stay and without proof and/or news of your arrival, we will dispose of your accommodation. We retain the costs in application of our cancellation conditions.

### Pitch

More than 30 days before your arrival, only the reservation fee will be retained. Between the 30th day and the day, your entire deposit will be retained by the campsite.

### Rental Accommodation

More than 30 days before your arrival, the amount of your deposit will be retained.

Between the 30th day and the 1st day, the total amount of your stay will be due.

We invite you to take out cancellation insurance. In the event of cancellation for a reason covered by the insurance, this will allow you to obtain partial or total reimbursement of your stay, according to the conditions provided for in your contract, with the exception of administrative costs.

## 5 - For your Stay

### Arrival

> On a pitch: The pitch will be available from 2 p.m.

> Rental: Rentals can be occupied from 4 p.m. on the day of arrival. Upon your arrival a deposit will be requested.

### Departure

> On a pitch: The pitch must be vacated by 12 noon on the day of departure.

> Rental: The accommodation must be vacated before 10am.

### Inventory

An inventory of the premises, furniture, equipment, kitchen utensils and the verification of the state of cleanliness take place at the departure of each tenant. The tenant is required to check the day of his arrival and to report any anomalies within 24 hours. A security deposit of 300€ will be requested on the day of arrival. This amount will be fully returned to the tenant on the day of his departure, if the premises and equipment are returned in accordance with the inventory. Any breakage, deterioration or loss will be invoiced and deducted from the amount of the deposit according to the repair invoice. For cleaning, if the state of cleanliness is deemed inadmissible, a deduction will be made from the deposit of an amount equal to that of the rental cleaning service. The departure inventories take place between 8:00 and 10:00. In the event of early departure outside office hours, the deposit will be returned by post to the tenant after inspection of the premises within a maximum period of 1 month.

## 6 - Animal

Dogs and other animals should never be left loose. They should not be left in the camp, even locked up, in the absence of their masters who are civilly responsible for them. A maximum of one dog is authorized per rental. Access to the rooms and on the benches is forbidden to all animals. Type 1 and 2 dogs are not accepted on the campsite. The vaccination record is compulsory.

## 7 - Complaints and Disputes

Any possible complaint following a stay must be made in writing and sent by registered letter with acknowledgment of receipt, within 20 days of your stay.

In the event of a dispute, jurisdiction is delegated to the court of Morlaix or Brest.

In accordance with the provisions of Article L 1612-1 of the Consumer Code, any client of the campsite has the right to have free recourse to a consumer mediator with a view to the amicable resolution of a dispute between them and the land operator.

The contact details of the consumer mediator that the customer can enter are as follows: Medicys - 73, boulevard de Clichy 75009 PARIS. Email: contact@medicys.fr. Tel: 01 49 70 15 93.

## 8 - Image rights

Any photo taken on the campsite can be used for our communication. If you or your children do not want this, please let us know.